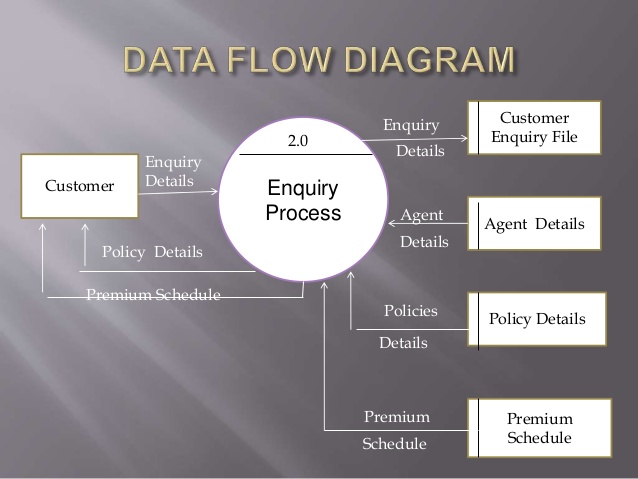
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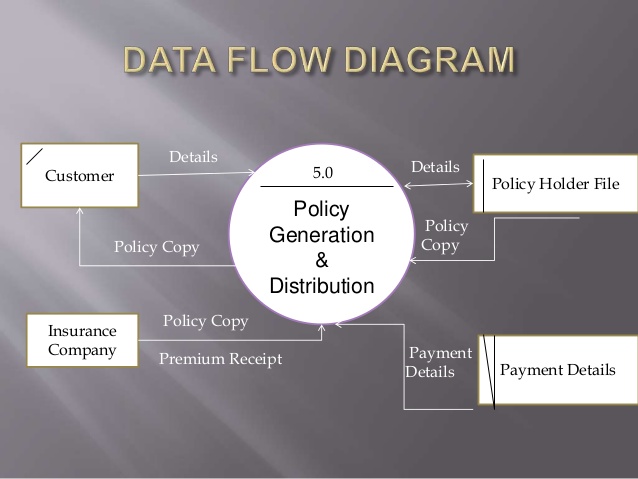
**School of Computing Science & Engineering (SCSE)**

**Case study diagrams for an insurance system**

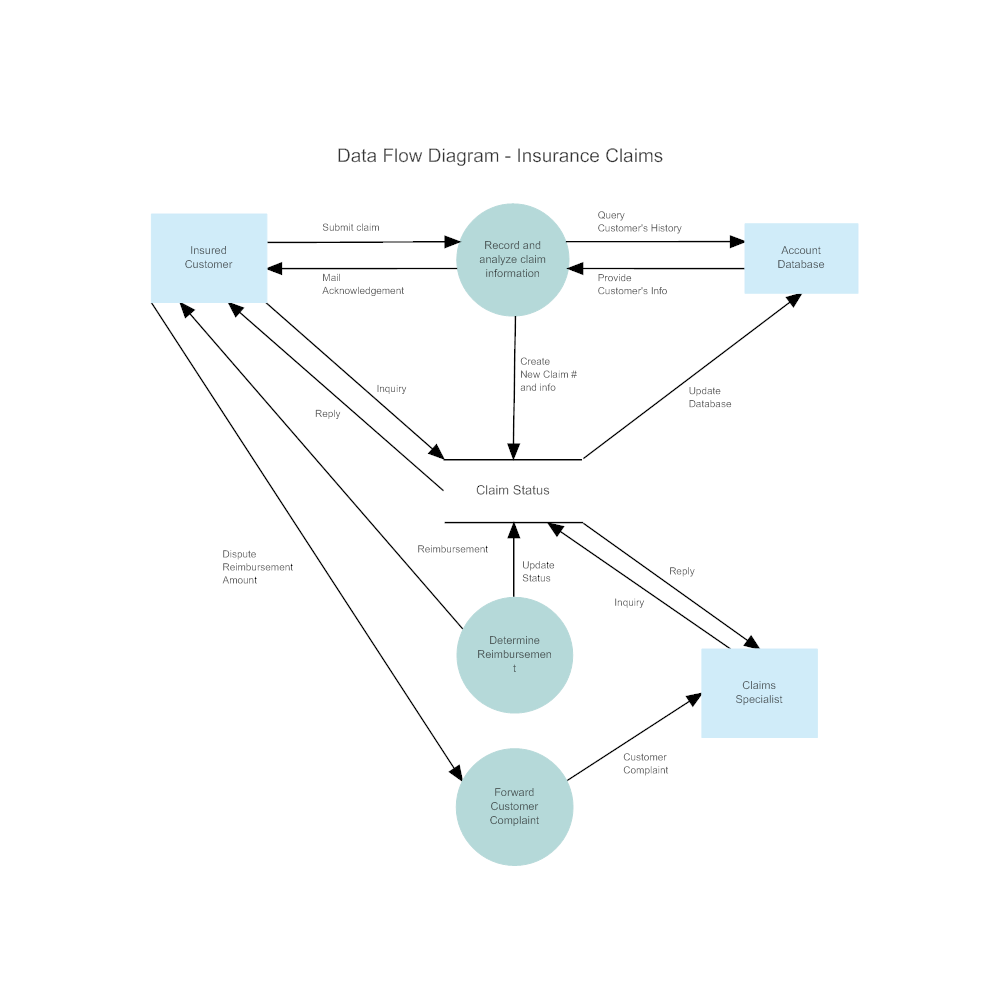
**Diag 1. Policy inquiry process**

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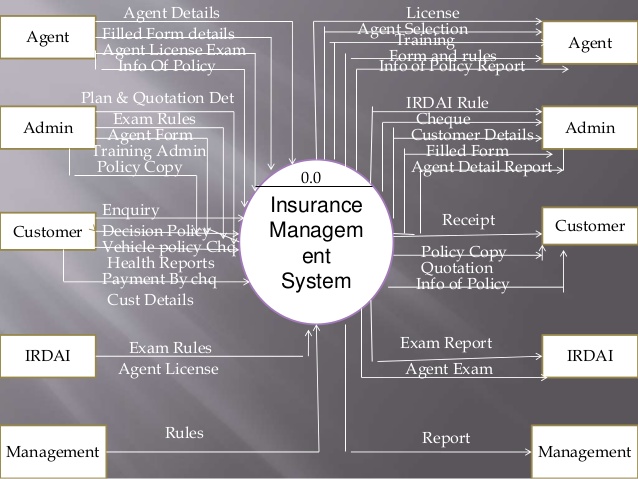
**Diag 2: Customer getting a policy**

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**Diag 3: Customer getting some refund under some claim**

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**Diag 4: Detailed diagram involving agents and IRDA [ insurance regulatory authority]**

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